



November 28, 2017

Attention: Mazda General Managers, Parts and Service Managers

Subject: 2017 Mazda CX-5 Equipped with a Genuine Mazda Accessory Trailer Hitch Harness - Safety Recall 1617K

On November 22, 2017, Mazda Motor Corporation decided to conduct a Safety Recall Campaign to address a concern with 2017 Mazda CX-5 vehicles equipped with a Genuine Mazda Accessory Trailer Hitch Harness.

Concern Outline:

On vehicles with a Genuine Mazda Accessory Trailer Hitch Harness installed, due to inappropriate routing of the harness, there may be an insufficient clearance between the harness and the main exhaust silencer. If the exhaust silencer makes contact with the harness while driving, harness damage may eventually occur causing harness wires to become short-circuited. Other than loss of trailer lighting, no other vehicle systems are affected.

Affected Vehicles:

Model	Subject VIN range	Subject build date range
2017 MY Mazda CX-5	ALL - If equipped with Genuine Mazda Accessory Trailer Hitch Harness	12/27/2016 – 10/31/2017 If equipped with Genuine Mazda Accessory Trailer Hitch Harness

Action Required:

Beginning today, some 2017 Mazda CX-5 vehicles equipped with a Genuine Mazda Accessory Trailer Hitch Harness must not be delivered to customers until the recall inspection and repair is completed. All vehicles equipped with the Genuine Mazda Accessory Trailer Hitch Harness will need to have the harness rerouted and if the harness is damaged, then the harness will require replacement.

There are 824 known vehicles affected by this recall and an additional potential 252 untraceable VINs based on dealer parts sales.

Use eMDCS to check your inventory. Any affected vehicle will display 1617K in “Not Launched” status. “Not Launched” means that customer notification has not gone out, but the inspection and repair can still be performed and the recall closed. Once the inspection/repair is completed, the vehicle can be delivered.

It is expected to post the inspection procedure on MGSS by November 29.

Customer Notification:

All Mazda owners of affected vehicles will be notified by or before January 20, 2018.

Important Safety Notice: The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

Additional details, including customer notification, parts and warranty information, and repair instructions, will be provided as soon as they are available on MGSS for your reference.

We apologize for any inconvenience this recall may cause your dealership and your customers.

Your understanding and support in carrying out this safety recall are greatly appreciated.

Because Driving Matters, Safety Matters. Your safety is important to Mazda.

Mazda Technical Services

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