



## **SAFETY RECALL # 17V-743**

To: All Grand Design RV Dealers

December 18, 2017

Grand Design RV has decided that a safety defect exists in certain 2018 Reflection 297RSTS model vehicles. Accordingly, a recall to address this issue is being initiated effective December 18, 2017.

The defect involves **Reflection 297RSTS Travel Trailers** manufactured between **September 1, 2017 and November 7, 2017**. The **VIN range** of affected units is **573TR3425J3315711 through 573TR3422J3316802**. **Not All units within this VIN ranges are affected.**

On affected vehicles, the off-door side (street side) forward tire has insufficient clearance to the slide room ram in the retracted position. As a result, the tire may contact the slide ram while in transit under full load and/or heavy tire jounce. If this were to occur, the potential exists for tire damage and a possible blowout, potentially resulting in a loss of vehicle control and/or crash. Repair involves installing an axle lift kit at each of the axle hangers in order to provide sufficient clearance between the tire and slide room ram. Lift kits are in stock and available for immediate shipment.

Owners of affected vehicles will be notified of this recall by mail from Grand Design RV. A copy of the Owner Notification Letter is attached for your reference. Also attached is a list of your retail sold and stock units affected by this recall. Finally, please find attached the repair and claim filing instructions associated with this recall action.

Please be reminded that it is a violation of Federal Law for you to sell or lease the products covered by this notification until repair under this recall has been performed. Substantial civil penalties apply to violations of this law. Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact Grand Design Customer Service at 574-825-9679.

Respectfully,  
GRAND DESIGN RV, LLC

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