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11/28/2017

## **New Safety Recall Advanced Communication – T7511282017**

FCA US LLC (FCA US) has announced a safety recall on certain 2014 model year (LC) Dodge Challenger, (LD) Dodge Charger, (LX) Chrysler 300, (WD) Dodge Durango and (WK) Jeep Grand Cherokee vehicles equipped with a 3.6L engine and a 160 Amp alternator.

Some of the above vehicles may experience alternator diode failure. In some cases, the battery saver mode light may illuminate on the vehicle's Electronic Vehicle Information Center (EVIC). In some instances, alternator diode failure may occur with little or no warning and could result in vehicle shutdown/shut off and/or fire. A loss of motive power can cause a vehicle crash without prior warning.

FCA US will conduct a voluntary safety recall to replace the suspect alternators with new alternators containing improved diodes on all affected vehicles.

**VINs identified as being involved in this campaign are currently live and searchable.**

Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4<sup>th</sup> Quarter of 2017.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations  
FCA US LLC