

**Sent:** Thursday, December 07, 2017 8:32 AM

**Subject:** FCA - Safety Recall T70 / NHTSA 17V-740 - Instrument Panel Cluster Software Update;

To all this may concern or apply,

You are receiving this email as a previously requested courtesy from the MOPAR Fleet Service & Parts Group. If you feel you have received this email in error or no longer wish to receive these courtesy recall notifications please reply to the sender.

Attached to this email is the dealer and owner letter file for **Safety Recall T70 / NHTSA 17V-740 - Instrument Panel Cluster Software Update;**

## **Models: 2017 – 2018 (MP) Jeep Compass**

### **\*Important Notes:**

- *This recall applies only to the above vehicles built from June 29, 2017 through September 07, 2017 (MDH 062905 through 090721).*
- *No parts are required to perform this service procedure, the IPC software level must be inspected and updated as required.*
- [The dealer notification was released to DealerCONNECT on December 5<sup>th</sup>, 2017.](#)
- [The owner letters are scheduled to be mailed out beginning December 8<sup>th</sup>, 2017.](#)

### **To find out if you have any effected vehicles please follow the directions below:**

#### **\*VERY IMPORTANT NOTE:**

The VIN#s of the affected vehicles may not yet be loaded into the FCA recall inquiry system at the time of this notice was received.

It is highly recommended that you do not perform any vehicle/VIN# related inquiries in regards to this or any FCA recall until or after [the dealer notification release date.](#)

#### **\*The process to check the recall status of your FCA vehicles is available through the FCA Fleet Operations website:**

1) Go to the FCA Fleet website; [www.fcausfleet.com](http://www.fcausfleet.com)

2) On the upper right side of the home screen click on "Shopping Tools"

3) A drop down box will appear, Click on "RECALL VIN LOOKUP"

4) Click on "GO TO FCA FLEET RECAL INQUIRY TOOL" **\*Note: At this point you will need to log on with your previously assigned SID and password.**

5) Once logged in it will open a new page; "Recall - Rapid Response Inquiry", click on "1. Search by Vehicle List" and upload your formatted in text (.txt) VIN list file.

6) **\*NOTE:** If you are unfamiliar with or would like more information on this process please toggle back to FCA Fleet Website Recall Information page and click on "[Learn More about the FCA Fleet Recall Process](#)".

If you have any questions, please feel free to email or give me a call.

Thanks in advance.