

MOPAR > Communications

Important Update to the T73 Safety Recall

By **Mopar** on Monday, February 05, 2018

FEBRUARY 2018



IMPORTANT UPDATE TO T73 SAFETY RECALL

PASSENGER AIRBAG REPLACEMENT FOR '18 JEEP COMPASS (MP)

This communication informs dealers of the current status and recall completion strategy of the T73 recall (Passenger Air Bag on 2018 Jeep Compass).

T73 RECALL INSPECTION STRATEGY - UNSOLD VEHICLES

On 1/26/2018, FCA released a change to the T73 service repair procedures enabling dealers to replace the passenger airbag on their unsold vehicles in inventory as well as sold customer vehicles.

While this is an approved repair procedure, a more efficient and less invasive inspection option is available.

FCA is working with a partner named Acuren (a provider of inspection solutions) to provide passenger air bag inspection of unsold inventory via radiography while the air bag is in the vehicle. This method does not require the vehicle to be disassembled. This means a reduction in downtime and less potential for consequential damage to the vehicle.

***FCA and Acuren are working to schedule as many dealers as possible for this mobile inspection option in the month of February.**

Dealers scheduled for this mobile inspection will be notified by their Service & Parts Area Manager and/or Business Center. Specific logistical requirements will be discussed at that time.

T73 RECALL COMPLETION STRATEGY - SOLD VEHICLES

For sold vehicles, please utilize the air bag replacement strategy for recall completion. This option is the most convenient for the customer. Recall notices have been sent to all owners, but FCA appreciates your ongoing efforts to contact these customers and schedule them for recall completion.

T73 PART UPDATES

Passenger Air Bag restriction (part# CSEJT731AA): To ensure stock is available for sold vehicles and reduce the chance for overstock of air bags at dealers that will receive mobile inspection, new passenger air bags are on restriction.

Passenger Air Bag return (part# CSEJT731AA): Dealers receiving mobile inspection that ordered air bags previously to complete the recall on their unsold inventory will be given the opportunity to return their air bags to Mopar. This will support the mobile inspection process. Watch for coming communication on the return process.

FCA appreciates your continued support on this campaign!