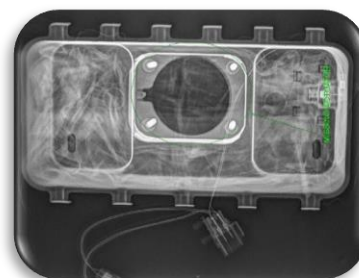




AIR BAG BILLING FOR T73 SAFETY RECALL

PDC INSPECTED AIR BAG BILLING OCCURRING ON FEBRUARY 24TH 2018

This communication informs dealers of the billing that will occur as a part of the T73 recall (Passenger Air Bag on 2018 Jeep Compass) for air bags that were inspected at the PDC and returned to dealers for placement in unsold vehicles.



OVERVIEW: INITIAL T73 RECALL INSPECTION STRATEGY - UNSOLD VINS

At the initial launch of the T73 on December 28, 2017, *unsold* units were remedied by an air bag inspection and exchange process. This process required the passenger air bags of affected vehicles to be removed from the vehicle and returned to the PDC for an x-ray inspection by placing an MRA on part# CSEJT731AA. If the air bag was found to be without the fault, it was returned to the dealer and the MRA was cancelled.

Per the recall service instructions, claims were to be entered on these VINs by billing out part# CSEJT731AA for [REDACTED] plus applicable parts mark-up. The last 10 digits of the serial number of the inspected air bag was also to be entered on the claim at [REDACTED].

T73 INSPECTED PASSENGER AIR BAG BILLING

Due to the nature of the MRA return process documented above, dealers were *not* charged [REDACTED] for the inspected air bag when it was sent back for placement in the vehicle.

On Saturday, February 24th, dealers who received inspected air bags after inspection will be billed [REDACTED] for each inspected air bag sent back and entered on a safety recall claim. This debit will show up on the weekly parts statement notated by the phrase: "T73 recall billing: X-rayed CSEJT731AA." Detailed claim analysis was done to determine if a dealer would receive a debit and how much that debit would be.

FCA appreciates your continued support on this campaign!