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IMPORTANT - T73 Safety Recall MRA Process

By **Mopar** on Friday, January 05, 2018

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IMPORTANT T73 SAFETY RECALL MRA PROCESS

PASSENGER AIRBAG REPLACEMENT FOR '18 JEEP COMPASS (MP)

With the launch of T73 (Passenger Air Bag on 2018 Jeep Compass), a separate process exists to remedy unsold vehicles with inspected air bags. This process requires a dealer to remove the passenger air bag from an unsold unit and return to the facing Parts Distribution Center (PDC) in a supplied HazMat Transport Package Kit (part # CSEJT734AA) for inspection.

T73 HAZMAT TRANSPORT PACKAGE ORDERING AND ALLOCATION DETAILS

HazMat Transport Package Kits (part # CSEJT734AA) have been, and will continue to be allocated to your dealership based on the number of unsold units and Mopar stock.

- **To request additional HazMat Transport Package Kits:**
 - Order via DealerCONNECT "VIN Specific Ordering"
 - Currently orders are restricted to two part (boxes) every seven days

T73 PASSENGER AIR BAG EXCHANGE DETAILS (UNSOLD INVENTORY)

Follow service removal instructions for unsold vehicles found in the recall instructions section "A" and return the suspect passenger air bag in the HazMat Transport Package. This will enable inspection at the facing Parts Distribution Center (PDC).

- **To return the suspect passenger air bag for inspection:**
 - Utilize MRA return code "02" using part # [CSEJT731AA](#)
 - Dealers *MUST* add the passenger air bag serial number in the comments section of the MRA. Serial number begins with a "TV."
 - Ensure that those involved in the packaging, labeling and signing of MRA shipping papers for the air bag return have been HazMat trained.
 - Please package utilizing the "assembly instructions" printed on the box and utilize the included bubble wrap. The labels, nylon ties, and closure tape mentioned on the box under the product components are not included or required for this campaign.

The returned suspect passenger Air Bags will be inspected at the facing depot by a third party. If any of your exchange returns are found to be non-conforming, new stock will be supplied in place of your exchange return(s).

All air bags returned for your unsold vehicles will have green tape and a blue dot on the box (including those that are new air bags replacing a failed air bag).

Direct all questions via email to mopardmail@fcagroup.com.

FCA appreciates your continued support on this campaign!