

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4647
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 5, 2018

Subject: 17438 – Safety Recall
Kidde Fire Extinguisher - Equipment Safety Recall
Revised sample customer notification letter

Models: 2016-2017 Chevrolet Low Cab Forward 3500
2016-2018 Chevrolet Low Cab Forward 4500
2017-2018 Chevrolet Low Cab Forward 5500

To: All General Motors Dealers

This bulletin is being revised to correct a statement in the sample customer notification letter. Please discard all previous copies of bulletin 17438.

Customer Letter Mailing

The customer letter mailing will begin on January 12, 2018.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated January 6, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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