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From	Henio Arcangeli, Jr. and Bruce Smith
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Subject	Important Update on Odyssey Stop Sale
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Dear Honda Dealer:

American Honda recently announced a stop sale and safety recall for 2011-2017 Odyssey vehicles due to a defect related to the second row outer seats. This affected approximately 800,000 vehicles.

According to National Highway Traffic Safety Administration regulations, defect and non-compliance reports must be filed within five working days after a safety defect is determined. In this unique case, the vehicle components work as designed; however, consumers have used the vehicle in a manner differently than it was designed resulting in defect paperwork filed without an immediate fix. This unfortunately accounts for the seemingly extended time to remedy the stop sale.

Please know that American Honda treats every stop-sale situation very seriously, and always attempts to have a solution and repair parts available at the time customers are notified, or soon thereafter to reduce any inconvenience to customers and dealers.

For this stop sale on 2011-2017 Odyssey models, Honda is working diligently to provide a solution and repair parts in March 2018.

We understand the challenges a stop sale presents to our customers and dealer partners, and we appreciate your patience and considerate handling of all customers affected by this stop sale. American Honda Finance Corporation is honoring the stop sale and holding off-lease vehicles affected by this recall from auction.

Once parts are available and the affected vehicles have been repaired, dealers will be able to sell these vehicles to customers. Further, although no dealer assistance program specific to this recall will be offered, Honda will continue to abide by all applicable laws and will reimburse dealers for the parts and labor required to perform the recall repairs.

Sincerely,

Henio Arcangeli, Jr.
Senior Vice President and General Manager
Honda Division

Bruce Smith
Senior Vice President
Parts, Service & Technical Operations

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