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Sent on	03	06	2018	Expires on	05	25	2018
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From	Bruce Smith
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Subject	Odyssey Stop Sales
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Please take a moment to review this important video message from Bruce Smith with information regarding the Odyssey Stop Sales.

Click [HERE](#) to view the video. Below is the script for your reference:

Hi everyone, Bruce Smith here and I'd like to speak to you about the Odysseys that have been on stop sale.

On November 19th we announced a stop sale for 2011 to 2017 Odysseys due to a problem with the second row outer seat striker. Under certain conditions, the rear latch may not attach properly allowing the seat to tip forward during braking, potentially causing injury to an occupant. The vehicles have remained on stop sale while we made tooling to produce countermeasure parts.

The repair parts have now arrived into our part centers and are being allocated. These initial parts will begin to arrive at dealerships on Wednesday, March 7th.

Unfortunately, just this week we learned of another, separate problem with a subset of the same Odysseys affected by the earlier recall. In certain 2014 to 2016 Odysseys, we have found that the second row seatback on the driver's side may not lock into position after it is reclined using the walk-in lever. Again, this is a different problem and it will require these vehicles to now be put on stop sale until they can be repaired. The stop sale since November has been for model year 2011 through 2017 Odysseys. This new problem is for certain 2014 through 2016 Odysseys.

Let me explain the new problem in a little more detail:

The second row seat is designed to tilt and slide forward by using the walk-in lever, but you can also recline the seat using this lever. There is a recliner disk mechanism on the side of the seat where the seatback folds forward or backward, and inside of this disk is a cam with a pawl that locks the seatback into place. When the walk-in lever is used to recline the seatback, the components inside of this disk may fail and the seatback will not lock into place. This is a safety problem and we will notify NHTSA accordingly. Of course, this means the problem must be remedied before any vehicles in your pre-owned inventory can be sold.

Counter-measure parts are scheduled to begin shipping to dealers at the end of March. I'll keep you updated and until then, please look for iN messages providing additional information about this new recall and stop sale.

Again, in summary, there are two different recalls.

The first is for the rear latch problem announced on November 19th for model years 2011-2017 Odysseys. The total number of VINs under this recall is about 807,000 and parts are now available.

The second recall is new, and for the second row seatback on the driver's side. The seatback may not lock into position and this recall is for approximately 250,000 2014-2016 Odysseys. These vehicles will require repair under both recalls. Parts for this second recall will be available at the end of March.

As always, I thank you for all that you do to help keep our customers safe. Should you have any comments, questions or concerns, please let me know.