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Sent on	03	09	2018	Expires on	04	09	2018
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From	Parts and Service Division
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Subject	CORRECTION - SB 18-021 - T27 Tamper Resistant Torx Socket Dr.
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PRIORITY/ACTION REQUIRED

To: All Service Managers/Advisors

Print this iN message and provide a copy to the Service Manager and Shop Foreman.

The week of March 5th two tools, MHLE54D - Trim Roller and FTXR27TPE - T27 Tamper Resistant Torx Socket Driver were shipped to your dealership for Service Bulletin 18-021. Unfortunately, the T27 Tamper Resistant Torx Socket Driver (FTXR27TPE) is five lobes, not the required six lobes for the repair outlined in the Service Bulletin.

Arrangements are being made to ship the correct socket driver on the week of March 12th to your dealership at no charge. There is no need to return the five lobe socket driver. Most likely one or more of your technicians already have the correct socket to perform the repair. Do not, under any circumstance, use an alternative bolt. Sorry for any inconvenience this issue may have caused you.

If you have any questions, contact the Special Tools Hotline at (800) 346-6327.

Sincerely,

Joshua Stone
American Honda Motor Co., Inc.
Manager - Special Tools
(310) 783-3763