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From	Bruce Smith
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Subject	UPDATE: Stop Sale/Safety Recall: 2011 to 2017 Odyssey Second Row Outer Seats Tip
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On November 18, 2017, American Honda announced a **STOP SALE** and **Safety Recall** for **ALL** of the 2011-'17 Odyssey vehicles. The placeholder service bulletin 17-097, *Second Row Outer Seats Tip During Braking* is posted on the Service Information System (SIS) and contains background information and instructions for installing/positioning second row outer seats and confirming that the seats are securely latched.

Customer Notification

American Honda has made the instructions and video for installing/positioning second row outer seats and confirming that the seats are securely latched available for customers on the Honda Owners site.

In addition, American Honda will begin notifying customers of the defect determination and provide instructions on the proper positioning and latching of the seats to all registered owners beginning December 28, 2017. The notification letter will:

- Inform owners Honda is in the process of developing a seat latch design enhancement to help better prevent improper latching of the seat
- Explain another letter will be sent when the seat latch enhancement is available for installation in their vehicle.
- Include the same detailed instructions for installing and positioning the second row outer seats posted on the Honda Owners site.

We appreciate your support with customers that have questions or concerns with this process.

Repair Parts Status/Timing

The design of the seat latch enhancement hardware has been approved by R&D. We anticipate adequate parts supply for dealers to begin repairing vehicles in March.

American Honda understands the negative impact the stop sale has on numerous areas of your dealer's daily operations. We are working on compressing schedules to the extent possible and will communicate any changes in dealer parts availability timing.