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Sent on	03	07	2018	Expires on	05	07	2018
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Stop Sale/ Safety Recall:11-17 Ody. 2nd Row Outer Seats Tip During Brakin REMEDY						

DATE: March 7, 2018

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2011–17 Odyssey Second Row Outer Seats Tip During Braking **REMEDY**

On November 19, 2017, American Honda announced a **STOP SALE** and **Safety Recall** for **ALL** 2011-17 Odyssey vehicles due to concerns with the second row outer seats. Today on March 7, 2018, American Honda is announcing the remedy repair for this **Safety Recall**. Refer to your eResponsibility report or VIN inquiry to determine which in your inventory are affected.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

Basic Concern

American Honda decided a defect that relates to motor vehicle safety exists in 2011-17 model year Odyssey vehicles. The second row outer (outboard) seats can be placed in two positions, standard and wide. When installing or repositioning the seat to either position, it is possible that the rear latch may not attach properly to the striker. An unlatched second row outer seat could tip forward during moderate to heavy braking increasing the risk of injury to an occupant, including a child seated in a LATCH installed child seat.

Campaign Information

The placeholder service bulletin 17-097, *Second Row Outer Seats Tip During Braking* has been replaced by service bulletin 18-021, *Safety Recall: Second Row Seat Striker Bracket (Seat Tipping)* on the Service Information System (SIS). The bulletin contains background information, parts, tool, repair and warranty information related to the recall.

Parts Information

Kits have been allocated to your dealership and are arriving via DSO beginning today. A second allocation is planned for the following week. Your dealership will be notified once parts are available for open order.

Tools Information

Two tools are necessary to complete the repair, MHLE54D - Trim Roller and FTXR27TPE - T27 Tamper Resistant Torx Socket Driver. Both tools have been allocated to your dealership and you can expect to receive them by March 7th.

Warranty Information

Warranty information is detailed in service bulletin 18-021.

Customer Notification

American Honda expects to start customer notification in the middle of April 2018.

Be sure to always check VIN Status Inquiry to determine eligibility for any open campaigns.