



11/21/2017

New Safety Recall Advanced Communication – T6411212017

FCA US LLC (FCA US) has announced a safety recall on certain 2018 model year (VF) RAM ProMaster vehicles equipped with supplemental side airbags which utilize front door impact pressure sensing.

Some of the above vehicles may contain a front door impact pressure sensor that was fractured during installation. A fracture of the sensor housing could, in some instances, compromise the integrity of the sensor retention or gasket seal to door inner. This issue may increase the risk of injury to front seat occupants during certain side impact crashes if sensor retention or gasket seal to door inner is not maintained.

FCA US will conduct a voluntary safety recall to replace both front door pressure sensors and secure them with newly specified rivets. The remedy for this condition is not currently available.

VINs identified as being involved in this campaign are currently live and searchable.

Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in the 1st Quarter of 2018.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC