



TEMPORARY SUSPENSION OF REPAIRS UNDER
LAND ROVER SAFETY RECALL N124 AND JAGUAR
SAFETY RECALL H056 - VIRTUAL INSTRUMENT
CLUSTER GOES BLANK.

SERVICE ALERT

10-NOV-17

NO.: JA17GI-17
SA17GI-20

SEC.: GENERAL
INFORMATION

MKT.: CAN / USA

JLRNA Local Technical Support has received a number of Technical Assistance cases reporting Instrument Cluster Programming failures while performing either of the 2 safety recalls for Virtual TFT Instrument Cluster, N124 for Land Rover and H056 for Jaguar. Some of these affected cars have been reported as being successfully programmed on a 2nd or subsequent programming attempt, nevertheless JLR has taken the decision to temporarily suspend both recalls while the concern is investigated and a solution made available.

The N124 and H056 Technical Service Bulletins are being removed from TOPIx. Recall Service Bulletins Jaguar 7-139USA/CAN and Land Rover SRE17-12 and SRE17-12C remain published to the Jaguar Business Network (JBN), Product Support, and to InfoTrail. These bulletins serve to notify Retailers that affected unsold new vehicles must continue to be held until the vehicles are repaired and the recalls are closed.

Jaguar Land Rover apologizes for any inconvenience this creates

A further update will be provided when timing for a solution is available.

For questions regarding the content of this publication, please contact:
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