



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 17V-667
CAN: 2017-521
Safety Advisory: 17-303
November 9, 2017

SAFETY ADVISORY 17-303

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018 Crossroads Cruiser Fifth Wheels, 2017-2018 Crossroads Sunset Travel Trailers, 2017-2018 Crossroads Volante Fifth Wheels and Travel Trailers, and 2017-2018 Crossroads Zinger Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided the vehicles in this recall population that were equipped with an exterior Flame King Cook Top may have a corrugated fiberboard protector for the propane regulator and may be susceptible to fire if the burner flame inverts because of a breeze or an oversized pan is used. If the fiberboard regulator cover catches fire, there is an increased risk personal injury and property damage. The vehicles included in the recall are:

| Year & Product | Model | Serial Number Range |
|-------------------------|---|---------------------|
| 2018 Crossroads Cruiser | 28RD, 29BH | J6320004 - J6320297 |
| 2017 Crossroads Sunset | 239BH, 264BH, 289QB, 28BH, 291RK, 33SI | HE020478 - HE021482 |
| 2017 Crossroads Sunset | 200RD, 210FK, 21FK, 239BH, 264BH, 289QB, 28BH, 291RK, 33SI | H5350000 - H5350756 |
| 2017 Crossroads Sunset | 240BH, 240BI, 264BH, 270BH, 28BH, 290QB, 300RK, 310RL, 33BD, 33RL | HE019672 - HE020628 |
| 2018 Crossroads Sunset | 239BH, 264BH, 289QB, 28BH, 291RK, 33SI | J5350000 - J5350228 |
| 2017 Crossroads Volante | 26RB, 270BH, 290RL, 310BH, 33BH | H6360360 - H6360434 |
| 2018 Crossroads Volante | 270BH, 290RL, 310BH, 33BH, 33SB, 360DB | J6360021 - J6360084 |
| 2017 Crossroads Zinger | 328SB, 333DB | HS370817 - HS370851 |
| 2018 Crossroads Zinger | 27BK, 290KB, 30BQ, 328SB, 333DB, 33BH | JS370020 - JS370447 |

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #17-303, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

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KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada