

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4634
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 8, 2017

Subject: 17399 - Safety Recall
Fuel Tank Expansion Into Driveline

Models: 2011-2015 Chevrolet Silverado 3500
2011-2015 GMC Sierra 3500
Equipped with Dual Fuel Tanks (N2N) and 6.0L V-8 Engine (L96)

To: All General Motors Dealers

General Motors is releasing Safety Recall 17399 today. The total number of U.S. vehicles involved is approximately 35,292. **Due to parts availability, the attached bulletin only addresses the 13,277 affected vehicles from the 2015 model year.**

Parts remain unavailable for the repair of the involved 2011-2014 model year vehicles at this time. This bulletin will be reissued when parts are available and dealers may begin repairs for 2011-2014 model year vehicles. However, if a customer presents a vehicle with this condition before the bulletin is reissued, please refer to GM Technical Bulletin 17-NA-204 for additional instructions.

Customer Letter Mailing

The customer letter mailing will begin on December 11, 2017.

- Customers with 2015 model year vehicles will receive a letter instructing them to bring their vehicle in for repair. A copy of this letter is presented at the end of the safety recall bulletin.
- Customers with 2011-2014 model year vehicles will receive a letter advising them that parts are not available, and that they will be re-contacted when parts are available to repair their vehicle. A copy of the letter is attached to this message.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated December 8, 2017. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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