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Service

# newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign Launch Notification</b> <b>Headlamp Adjustment</b> <b>MY17 156 (GLA-Class)</b>	DATE: October 27, 2017

**IMPORTANT NEW RECALL CAMPAIGN INFORMATION UPDATE**





# RECALL CAMPAIGN LAUNCH NOTIFICATION

October 27, 2017

<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Headlight Adjustment</b>
<b>2017100009</b>	<b>1710P82C69</b>	
<p>This is to notify you of a new <b>Recall Campaign</b> to check the headlamps and adjust, if necessary on <b>8</b> MY 2017, Model 156 (GLA-Class). Please review the recall information below. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on October 27, 2017.</p>		
<b>Background</b>		
<b>Issue</b>	Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain GLA vehicles (156 platform) the basic low beam headlamp setting may not correspond to current production specifications. As a result headlamp range may be reduced, increasing the risk of a crash.	
<b>What We're Doing</b>	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the basic setting of the headlamps on the affected vehicles and correct it, if necessary.	
<b>Parts</b>	<b>Parts are not required for repair; repair involves standard headlamp adjustment</b>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2017	
<b>Vehicle Model</b>	GLA-Class	
<b>Vehicle Populations</b>		
<b>Total Recall Population</b>	8	
<b>Total Vehicles in Dealer Inventory</b>	0	
<b>Total MBUSA Internal Vehicles</b>	8	
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY17 GLA-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once remedy parts are available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased.</b></p> <p style="text-align: center;"><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY17 GLA-Class vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	None, as there are no vehicles in customer hands.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



Mercedes-Benz

Campaign No. 2017100009, October 2017

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 156 Model Year 2017  
Check Headlamp Adjustment**

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain GLA vehicles (156 platform) the basic low beam headlamp setting may not correspond to current production specifications. As a result headlamp range may be reduced, increasing the risk of a crash. An authorized Mercedes-Benz dealer will check the basic setting of the headlamps on the affected vehicles and correct it, if necessary.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 8 vehicles are involved.

Order No. P-RC-2017100009

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

**Procedure**

1. **Check headlamp adjustment, correct if necessary (AP82.10-P-8260GI).**

**Warranty Information**

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**Operation:** Check headlamp adjustment, correct if necessary (02-2069)

<b>Damage Code</b>	<b>Operation Number</b>	<b>Labor Time (hrs.)</b>
82 919 33 8	02-2069	0.4

**i Note**

Operation Number labor times are subject to change.