



IMPORTANT SAFETY RECALL NOTICE
NHTSA Recall No. – 17V-649
OEM/DEALER

May 16, 2018

Dealer Name
123 Main Street
Plain City, MI 12345

Dear (Dealer Contact Name),

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Revability has decided that a defect that may affect motor vehicle safety exists in certain vans. These vehicles may have fuel line connections that do not meet integrity standards.

What vehicles are being recalled?

Chrysler Town & Country units built between October 2010 and June 2017.

Why is your vehicle being recalled?

The crimped fasteners, used to retain the fittings/connectors in the fuel line, may not be adequately crimped, allowing fuel to seep from the fuel line at the hose/fitting assembly.

What is being done to remedy problem?

Revability will provide the recall remedy free of charge. The remedy will consist of checking to see which fuel line is installed, and removal and replacement of the affected fuel line if present.



What you should do?

Inspect units built between October 2010 and June 2017, and if the faulty connection is present, notify Revability immediately to arrange shipment of replacement fuel rail line (Revability PN 0034898-4). Please call REV Solutions at (844) 473-8287.

IMPORTANT: Some of the vehicles affected may still be in your inventory. Federal Law requires you to complete the recall service on these vehicles before delivery. Revability will provide replacement parts for these units prior to delivery to your customers.

After contacting Revability customer service, if you are still not able to have the safety defect remedied within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

Thank you for your prompt attention to this matter.