



10/18/2017

## New Safety Recall Advanced Communication – T5610182017

FCA US LLC (“FCA US”) announced a safety recall on certain:

- 2012 - 2013 (JS) Chrysler 200
- 2012 - 2013 (JS) Dodge Avenger
- 2012 (KK) Jeep® Liberty vehicles.

Some of the above vehicles may experience an illuminated Airbag Warning Lamp (“AWL”) due to an internal failure (R198 jumper resistor failure due to electrical overstress) in the Occupant Restraint Controller (“ORC”) which may result in the inability to deploy Active Headrests (“AHR”) during certain rear-end crashes. The inability to deploy AHR during certain rear-end crashes may increase the risk of injury to front seat occupants during such rear-end crashes.

FCA US will conduct a voluntary safety recall to determine the ORC part number and replace the ORC if necessary.

**NOTE: 2012 and 2013 model year JS vehicles can be repaired under this campaign or Safety Recall S61 (NHTSA 16V- 668). The remedied ORC for Safety Recall S61 contains the remedy for this campaign.**

This recall is estimated to launch for the 2012 and 2013 model year JS vehicles in the 4<sup>th</sup> Quarter of 2017. 2012 model year KK vehicles are estimated to launch in the 1<sup>st</sup> Quarter of 2018.

Dealers will be notified of the launch of this safety recall by way of established communication methods.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations  
FCA US LLC