



Date: October 19, 2017
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager, Parts Manager & General Manager
From: Audi Customer Protection
Subject: Advance Notice Safety Recalls 80C5/80C6 – Auxiliary Heater
Certain 2013-2016 MY Audi Vehicles

Audi has notified NHTSA and Transport Canada about the upcoming safety recalls described in this letter. Affected vehicles will be included in only one of the following recall codes, depending on the vehicle software status:

CODES	80C5 and 80C6
AFFECTED VEHICLES	Certain 2013-2016 MY Audi A5 Cabriolet, A4 Sedan, A4 allroad, Q5 and A5 Coupe Check your daily campaign open inventory report or OMD for affected vehicles in your inventory.
RECALL DESCRIPTION	The electrical connector of the auxiliary heater is susceptible to contact corrosion, which may cause the auxiliary heater to fail and/or cause the wires to overheat and melt. Melting wires may lead to an open circuit, but can also lead to overheating which can result in a fire.
CORRECTIVE ACTION	Repair information will be provided to dealers when parts and repair instructions become available to support each recall. <ul style="list-style-type: none">• <u>Safety Recall 80C6 (Vehicles requiring software and hardware):</u> Due to limited parts availability, these customers will be contacted first for part replacement and software update. Timing for the launch of this recall is to be determined.• <u>Safety Recall 80C5 (Vehicles requiring only hardware):</u> Customers will be contacted for part replacement at a later time as parts supply permits. Timing for the launch of this recall is to be determined.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection