

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4581
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 5, 2017

Subject: Upcoming Safety Recall 17387
Driver Airbag Abnormal Deployment

Models: 2015-2016 Chevrolet Colorado
2015-2016 GMC Canyon
2016 Chevrolet Volt

To: All General Motors Dealers

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves sixteen (16) vehicles that we believe are all in customers' possession. However, to the extent these vehicles are in dealers' possession (e.g., trade-in or off-lease transaction), they must be held and not delivered to customers until the required repair is completed.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

The sixteen vehicles include 2015-2016 model year Chevrolet Colorado, GMC Canyon and 2016 model year Chevrolet Volt vehicles. The GM recall number is 17387. This is an expansion of GM safety recall 28030 (NHTSA 16V125) by 16 vehicles due to the supplier's identification of additional inflators potentially built with this condition.

In these vehicles, the second stage of the driver frontal airbag may not deploy properly in certain high-speed crashes. If the vehicle is involved in a high-speed crash that triggers the second-stage deployment of the driver frontal airbag, the second stage of the inflator may not fill the airbag as completely and as quickly as designed, which could lead to an increased risk of injury to the driver.

A secondary chemical enhancer required for the proper deployment of second-stage driver frontal airbags was not loaded during the airbag inflator build at the supplier.

Parts are not currently available, but when parts are available, dealers are to replace the driver frontal airbag module.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated for this upcoming recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

Dealers will be advised when the recall bulletin is released. Until the recall bulletin is released, the IVH screen in GWM will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

END OF MESSAGE
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