

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4594
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 19, 2017

Subject: 17387 - Safety Recall
Driver Airbag Abnormal Deployment

Models: 2015-2016 Chevrolet Colorado
2015-2016 GMC Canyon
2016 Chevrolet Volt

To: All General Motors Dealers

General Motors is releasing Safety Recall 17387 today. The total number of U.S. vehicles involved is 16. Please see the attached bulletin for details.

On October 5, 2017, GM sent to all GM dealers GlobalConnect Message GCUS-3-768 regarding upcoming safety recall 17387. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated today, October 19, 2017. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS