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**IMPORTANT SAFETY RECALL**  
**NHTSA Recall Campaign # 17V616**

October 26, 2017

Dear Valued BraunAbility Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BraunAbility will be recalling certain Ford MXV® mobility conversion units manufactured from February 8, 2016 – November 16, 2016. The affected vehicle's defect manifests when the driver or passenger seat is moved to its rearmost extent. In this case it is possible for the OEM seat position sensor to become partially dislodged when it encounters interference with the conversion seat pedestal shroud. The seat position sensor dislodging could interfere with the airbag system's ability to determine deployment force, increasing the risk of injury to the seat occupant in the event of a crash.

The remedy is to install seat spacers, modify the BraunAbility seat base shrouds and inspect the position sensors and seat position sensor mounting arm on the driver and passenger seats as demonstrated in the attached instruction. In customer WAV seating applications where one front seat removed, It's important you remind customers to bring both seats for their service appointment.

To be reimbursed for the repair, use **service code 17V616LAB** in the warranty claim form labor description. You will be reimbursed 1.5 hours for each seat. The replacement **part number 17V616KS** should also be added to this to the claim form which will be reimbursed including the freight.

Note: Labor allowance time is also indicated on the recall instruction (**503675 Rev. B**) attached.

We will be mailing consumer notifications to the end users affected by this recall. However, you may be asked to research your company customer records for end user information in the event registration information cannot be found. If you are contacted by BraunAbility to research customer records, please provide the end user mailing address information to BraunAbility and we will be happy to mail this information directly to the owner of the vehicle.



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Please remember it is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by the notification under a sale or lease until the defect or noncompliance is remedied. In other words, if you have a BraunAbility MXV® conversion affected by this recall in your possession, it must be repaired before you can sell the vehicle. Note: Any BraunAbility MXV® conversion shipped from BraunAbility after November 16, 2016 **is not** affected by this recall.

In taking this action, BraunAbility continues to place the safety of our customers at the top of our priorities. We are also committed to support our dealer partners in their effort to service their customers. It is our hope that the steps outlined in this letter will serve to reaffirm that commitment and acknowledge the value we place in our working relationship. Should you have any questions with regard to the matters outlined above, feel free to contact BraunAbility's Customer Experience Department at phone number (800) 488-0359.

Sincerely,

Richard A. Nelson  
Director of Customer Care & Aftersales  
BraunAbility

Attachments:

- ✓ Recall instruction
- ✓ Consumer notification sample