



09/28/2017

New Safety Recall Advanced Communication – T6209282017

FCA US LLC (FCA US) has announced a safety recall on certain 2015 through 2017 model year (VM) RAM ProMaster City vehicles.

Some of the above vehicles may have been built with incorrect information on the tire placard label including incorrect vehicle capacity weight, total number of occupants, tire pressure and/or “none” designation for spare tire when a full size spare tire is present. The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 110.S4.3.

A driver may rely on the non-compliant tire placard label and potentially exceed the vehicle weight capacity and/or inflate the tires to an incorrect pressure. Driving a vehicle exceeding the vehicle weight capacity and/or incorrect tire pressure may result in diminished braking, vehicle handling and drivability capabilities and/or unexpected tire failure can cause vehicle crash without prior warning.

FCA US will conduct a voluntary safety recall to replace the tire placard label.

Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2017.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC