## **IMPORTANT UPDATE - Recall Label Reprints**

By **Mopar** on Tuesday, February 20, 2018

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This communication is to notify dealers with unsold new vehicle inventory with open T53 (Certification label on 2017-2018 Jeep Cherokee) and T62 (Tire Placard Label on 2015-2017 Promaster City) campaigns of the label re-order process and encourage prompt recall completion.

## **T53 & T62 REPLACEMENT LABEL REQUEST PROCESS**

For recalls T53 and T62, VIN specific replacement labels were sent to all dealers and customers at the time of recall launch.

- <u>T53</u> labels should have been received around <u>October 6, 2017</u>
- <u>T62</u> labels should have been received around <u>November 17, 2017</u>

In the event a customer or dealer loses this label please request a replacement label by sending the required information below to your Mopar Service and Parts Area Manager or by emailing <u>recalls@fcagroup.com</u>.

Please ensure timely completion of these campaigns to ensure the safety of customers and enable new vehicle delivery.

\*Please allow up to 7-10 business days for replacement label fulfillment.\*

- VIN (full 17 digits):
- Dealer Code:
- Mailing Address
- Contact name at the dealership (the label will be sent with attention to this name)
- · Contact phone number and email at the dealership

Reminder: Federal law requires you to complete this recall service on these vehicles before retail delivery.

FCA appreciates your continued support on this campaign!