



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 17V-597
CAN: 2017-466
Safety Advisory: 17-301
October 5, 2017

SAFETY ADVISORY 17-301

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2008-2009 Keystone Raptor Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided some IOTA ITS-50R transfer switches are experiencing heat related failures when exposed to the elevated electrical loads associated with RV use in higher ambient temperatures. The failure is causing connections and wiring in the transfer switch to degrade and heat leading to elevated case temperatures and an increased risk of electrical damage to other appliances from loss of neutral in a 240V circuit. Continued use of the vehicle without replacing the transfer switch increases the risk of a fire, personal injury, and property damage. The vehicles included in the recall are:

2008 - 2009 Raptor Travel Trailers with Generator Option

- | | |
|----------------------|---------------------------------|
| Model: 3110TT | 2008 8R801337 – 8R802231 |
| | 2009 9R800029 – 9R800638 |
| Model: 3018TT | 2008 8R801558 – 8R801862 |

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

VINI

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #17-301, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

- cc. National Highway Traffic Safety Administration (NHTSA)
- cc. Transport Canada