

Michael A. Berardi Director Service Engineering Operations Ford Customer Service Division Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

September 26, 2017

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: Advance Notice – Safety Recall 17S30

Certain 2015 Model Year F-650/F-750 Vehicles Equipped with a Dana Front Axle

Steering Knuckle to Tie-Rod End Nut Torque

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
F-650/F-750	2015	Escobedo	March 4, 2015 through April 27, 2015

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles equipped with a Dana front steer axle (D850, E-1002 or E-1202); the steering knuckle tie-rod end nut may not have been torqued to the minimum specification. A loose tie-rod end nut will cause significant auditory warning and/or looseness in the steering. If operation of the vehicle is continued, the tie-rod may become disconnected from the knuckle, which could cause the driver to lose the ability to steer the passenger side wheel at low speeds, increasing the risk of crash.

SERVICE ACTION

A complete Dealer Bulletin will be provided to dealers the week of October 9, 2017 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Michael A. Berardi