



09/20/2017

New Safety Recall Advanced Communication – T5909202017

FCA US LLC (FCA US) has announced a safety recall on certain 2011 through 2014 Model Year (WD) Dodge Durango and (WK) Jeep® Grand Cherokee vehicles.

Some of the above vehicles may have a brake booster water shield that was installed incorrectly during completion of Safety Recall P14 (NHTSA 14V-154). An incorrectly installed brake booster water shield may be less effective in diverting water away from the brake booster, creating the possibility for corrosion and subsequent water intrusion of the brake booster. Water intrusion of the brake booster in a cold climate may lead to freezing and limit the braking ability of a vehicle. Limited braking ability can cause a vehicle crash without prior warning.

FCA US will conduct a voluntary safety recall to inspect brake booster shield installation and perform repairs accordingly. The remedy for this condition is not currently available.

Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in the 4th Quarter of 2017.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC