

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4563
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 14, 2017

Subject: Upcoming Noncompliance Recall 17376

Models: 2017-2018 Chevrolet Silverado HD Ext. Cab
2017-2018 GMC Sierra HD Ext. Cab

To: All General Motors Dealers

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming noncompliance recall that involves certain 2017-2018 model year Chevrolet Silverado HD Extended Cab and GMC Sierra HD Extended Cab vehicles. The GM recall number is 17376.

General Motors has decided that certain 2017 and 2018 model year Chevrolet Silverado Heavy Duty (2500 and 3500 Series) and GMC Sierra Heavy Duty (2500 and 3500 Series) vehicles fail to conform, in part, to Federal Motor Vehicle Safety Standard (FMVSS) No. 209, "Seat Belt Assemblies." The supplier of the driver's and front passenger's seat-belt retractor assemblies in these vehicles built those assemblies with different torsion bars than were used in testing the vehicles for compliance with the seat-belt elongation requirements of Section 4.4(b)(5) of FMVSS 209. While affected vehicles do not satisfy the requirements of Section 4.4(b)(5) of FMVSS 209, GM's testing data indicates the vehicles meet the belted crash performance requirements of Section 5.1 of FMVSS No. 208, "Occupant Crash Protection," in seating positions with a deploying frontal airbag.

Parts are not currently available, but when parts are available, dealers are to replace the first row, passenger seat belt retractor with a seat belt retractor containing the proper torsion bar.

This is a courtesy notification to dealers. Dealers will be advised when the bulletin is released.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming recall on September 15, 2017. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

Until the recall bulletin is released, the IVH screen in GWM will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE
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