

IMPORTANT! T51 Safety Recall Customer NotificationBy **Mopar** on Tuesday, May 01, 2018

T51 SAFETY RECALL CUSTOMER NOTIFICATION AND PARTS ORDERING UPDATES

DIESEL WATER PUMP FOR 2013-2017 RAM TRUCKS

Please refer to the below timeline and parts ordering information as it relates to the **T51** Safety Recall (Diesel water pump) on Ram 2500, 3500, 4500, and 5500.

T51 DEALER COMMUNICATION TIMELINE

The T51 Safety Recall is being communicated to customers in a *phased* approach. Please see the customer notification timeline below.

VEHICLE MODEL YEAR	RECALL STATUS
2013-2014 MY	Launched on 2/26/2018
2015-2017 MY	Customers notification planned for 6/7/2018

Parts supply for the remedy is limited at this time. It is imperative that the focus of any outreach is directed to 2013 -2014MY vehicle owners at this time. Customers with 2015 -2017 MY vehicle are not a part of active FCA outreach, and should not be included in dealership outreach until owner mailers occur mid-June.

Please utilize normal service diagnosis procedures for complaints outside of the recall concern.

T51 PARTS AVAILABILITY AND EXPEDITING REQUESTS

Parts supply of water pump part numbers CS2HT511AA and CS2HT512AA is limited at this time. Parts are on a dealer Group Size restriction and additional allocation of parts is available only for concerns where the vehicle is off road (VOR) and special fleet requests. Please follow the below expediting instructions for additional part allocation consideration in cases where a vehicle is off road. All other requests to Mopar Expediting for additional forced allocation cannot be processed at this time and will not be responded to.

Vehicle Off Road Process

- Part must be ordered via DealerCONNECT on an "S" type order
- VOR request is submitted by going to DealerCONNECT > Parts > Contact Mopar > Part Support. Request must have a valid order# and VIN.

Fleet Process

- Follow the Fleet recall ordering process guide found [HERE](#) or by clicking on "Fleet Campaign Parts Ordering Process" within Recall Central under the "Parts Information" section.

FCA appreciates your support in this campaign!