



September 5th, 2017

Attention: All Mazda Dealership General Managers, Sales, Service, and Parts Managers

Subject: **Recall 1517H - 2015 & 2016 Mazda6 Occupant Classification Harness  
Stop Delivery Notification**

On September 5<sup>th</sup>, 2017 Mazda issued a recall notification for 1517H.

**This notice is a stop delivery announcement for new and CPO vehicles involved in Safety Recall 1517H.**

The subject vehicles must be grounded until they can be repaired. We apologize for the inconvenience and disruption to your sales and service business during this time. We are working closely to identify the impacts of this stop delivery on your business and on ways to accelerate removal of the stop delivery condition.

Affected VINs will be posted on MGSS as soon as they are identified and all affected VINs in this recall campaign will display "Not Launched" status in eMDCS Warranty Vehicle Inquiry on September 6<sup>th</sup>, 2017. Only certain Mazda6 vehicles produced from November 3, 2014 through December 9, 2015 are affected.

If there are any questions please contact the Warranty Department at (877) 727-6626, Option 3.

Parts for this repair are expected to be available in approximately 10 days along with final repair and recall claim instructions. At that time, Mazda will communicate dealer support details for the stop delivery.

**Concern Outline:**

For certain 2015 and 2016 Mazda6 vehicles that may be in your New or CPO inventory, there is potential for the occupant classification sensor (OCS) wiring harness under the passenger seat becoming chafed and shorting out the CAN system.

**MCVP Impact:**

In addition to the stop delivery, we recognize that some dealers may have affected vehicles in their MCVP loaner fleet. These vehicles should be removed from loaner service immediately and quarantined until repairs can be completed. Dealers should place the vehicle in "maintenance" status in the TSD loaner fleet management software, open a repair order, and close the repair

order when the recall is complete in order to earn the full utilization credit on any affected MCVP vehicles.

Thank you for your understanding and we will be back in contact next week with more details on this situation.

Tom Donnelly  
VP, US Sales & Retail Operations

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