



MAZDA DEALER EMAIL

October 26, 2017

Attention: Mazda General Managers, Parts and Service Managers
Subject: **2016 Mazda6 Occupant Classification System Harness Concern Safety Recall 1517H**

On August 31, 2017, Mazda Motor Corporation decided to conduct a Safety Recall Campaign to address a concern with certain 2016 Mazda6 vehicles.

Concern Outline:

On the front passenger seat, there may be excessive weld spatter on the seat frame. When the passenger seat is occupied, the occupant classification sensor (OCS) wire harnesses may contact the weld spatter due to up and down movement of the seat, and the harness insulation may be abraded over time. Eventually the harnesses may short-circuit, causing one or more of the following symptoms.

The possible concerns will depend on the harness(es) actually damaged.

- EPAS warning light illumination with Loss of power steering assist
- Air Bag warning light illumination with Air bags deactivation
- ABS/DSC warning light illumination (Braking function is maintained)
- AFS/ADB warning light illumination (Lighting function is maintained)
- Air Conditioner malfunction
- Others

Affected Vehicles:

Model	Subject VIN range	Subject production date range
2016 Mazda6	JM1GJ1*5* G1 400009 - 463163	From November 24, 2014 through December 9, 2015

Customer Notification:

Mazda will notify approximately 51,500 customers on October 27, 2017 to bring their vehicle to the nearest Mazda dealership for repairs as parts are now available for this recall.

Important Safety Notice: The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in

your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Parts and Warranty Information, Repair Procedure, Owner Letter, will post on MGSS (Mazda Global Service Support) website via MXConnect by October 26, 2017.
2. Parts and Warranty information is also available on eMDCS.
3. For technical assistance, contact the Technical Assistance Hotline (888) 832-8477, Option 3.
4. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
5. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.
6. We recommend using the **Recall Customer Identification Report #JS30R192-2** available in Web Reports to encourage customers who received the recall notice to come in for the recall. Dealers may use such customer information for the sole purpose of conducting and performing this recall, and for no other purpose. **Using it for marketing activities is strictly prohibited and could subject your dealership to serious fines.** The information in the report is protected by state privacy and other applicable laws regarding disclosure of personal and/or confidential, restricted or blocked information. It is the dealer's responsibility to protect the confidentiality of customer records and prevent the release of information to other parties.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause your dealership and your customers.

Your understanding and support are greatly appreciated.

Because Driving Matters, Safety Matters. Your safety is important to Mazda.

Mazda Technical Services

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