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Sent on	11	10	2017	Expires on	01	30	2018
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Stop Sale/Safety Recall: 2009-2012 TSX Passenger Front Airbag Inflator Kit Mis-						

DATE: November 10, 2017

TO: All Acura Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager Auto Campaigns and Recalls

RE: Stop Sale/Safety Recall: 2009-2012 TSX Passenger Front Airbag Inflator Kit Mis-Installation

On November 9, 2017, Acura notified NHTSA of a **Stop Sale** and **Safety Recall** for a limited number of units (38) of model year 2009-2012 TSX vehicles for concerns related to replacement passenger front airbag inflator kits that were incorrectly installed. **Any used units in dealer stock must be repaired prior to sale per service bulletin 17-050, Safety Recall: Incorrect Installation of Takata Front Passenger's Airbag Inflator.** Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected.

Note: Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure.

Problem

Incorrectly installed passenger front airbag inflators have been identified. In the event of a crash involving deployment, the airbag may not operate properly, impacting the effectiveness of the airbag.

Repair

Vehicles affected by this recall will require replacement of the passenger front airbag assembly.

Service Bulletin

Service bulletin 17-050 will be posted to the Service Information System (SIS) on Friday, November 10, 2017. It includes parts, repair, and warranty information related to this recall.

Parts

Parts to repair vehicles are in limited supply via controlled part order.

Warranty

Detailed warranty information can be found in service bulletin 17-050. Please note that the serial number will be required as part of the claim submission. Please be sure to enter the serial number correctly or your claim may be rejected.

Client Notification

Acura will begin mail outreach, which we expect to be within the next 60 days.

As always, be sure to check VIN Status inquiry to determine eligibility for any open campaigns.

Click [here](#) for a copy of service bulletin 17-050.