## Next Unread Message

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Sent on	11	10	2017	Expires on	01	30	2018		
From	Brad Ortloff, Manager Auto Campaigns and Recalls								
Subject	Stop Sale/Safety Recall: Expansion to the 2006-2012 Honda Multi-Model Passenger								
DATE:	N	loveml	ber 10, 2	017					
TO:	All Honda Sales, Service & Parts Managers and Personnel								

FROM: Brad Ortloff, Manager Auto Campaigns and Recalls

RE: Stop Sale/Safety Recall: Expansion to the 2006-2012 Honda Multi-Model Passenger Front Airbag

Inflator Kit

Mis-Installation

On November 9, 2017, American Honda notified NHTSA of an expansion to a **Stop Sale** and **Safety Recall** for an additional number of units (approximately 2,600) of model year 2006-2012 Honda vehicles for concerns related to replacement passenger front airbag inflator kits that were incorrectly installed at Honda dealerships. **Any used units in dealer stock must be repaired prior to sale per service bulletin 17-076,** *Safety Recall: Incorrect Installation of Takata Front Passenger's Airbag Inflator.* **Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected.** 

Note: Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure.

## **Problem**

Incorrectly installed passenger front airbag inflators have been identified. In the event of a crash involving deployment, the airbag may not operate properly, impacting the effectiveness of the airbag.

## Repair

Vehicles affected by this recall will require replacement of the passenger front airbag assembly.

### Service Bulletin

Service bulletin 17-076 will be revised and posted to the Service Information System (SIS) on Friday, November 10, 2017. It includes parts, repair, and warranty information related to this recall.

#### **Parts**

Most parts to repair vehicles are currently available via controlled part order.

### Warranty

Detailed warranty information can be found in service bulletin 17-076. Please note that the serial number will be required as part of the claim submission. Please be sure to enter the serial number correctly or your claim may be rejected.

### **Customer Notification**

American Honda will begin mail outreach, which we expect to be within the next 60 days.

As always, be sure to check VIN Status inquiry to determine eligibility for any open campaigns.

Click here for a copy of service bulletin 17-076.