



Important Safety Recall

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in certain 2010-2011 Hurricane and 2011 Serrano and Windsport motorhomes.

All of the motorhomes subject to this recall campaign are equipped with an Iota ITS-50R Transfer Switch which may be experiencing heat related failures when exposed to elevated electrical loads associated with RV use in higher ambient temperatures. The connections at the buss bar inside of the switch are not adequate resulting in elevated operating temperatures. This potentially could result in a fire. In the event of a fire, there is a potential for property damage, personal injury or death.

The required action is to replace the Iota ITS-50R Transfer Switch.

Dealers that have stock units impacted by this recall will have a list of affected units attached to this recall bulletin. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

Please find attached a copy of the retail notification letter as well as the required repair procedure for this recall. In addition, instructions for claim filing have also been included.

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at *877-500-1020*.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Celina P. Tyler
Consumer Affairs Manager

Re: NHTSA Recall No. 17V-544
Transport Canada Recall No. 2017-419