

ERWIN HYMER GROUP

the leisure experience

August 2017

To: **All Affected Erwin Hymer Group North America, Inc., Dealers**

From: **Troy Bechtel, Director of Service, Warranty & Parts**

RE: **Notice of Recall 2017-0004 (NHTSA 17V537) Aktiv Exhaust**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Erwin Hymer Group North America, Inc., is recalling model year 2016 to 2018 Aktiv vehicles manufactured from July 25, 2016, through July 20, 2017, and built on a RAM Promaster Chassis. The affected vehicles have heat from the exhaust system tail pipe being trapped under the vehicle behind the bumper in an area that creates damage to the rear bumper cover and wiring of the coach.

Corrective action requires that a modified tailpipe be installed that redirects the exhaust down, away and out from under the vehicle. It should take a half-hour (30 minutes) to complete the recall.

Complete and detailed instructions will be provided as requested. For these instructions and more information contact our Service and Warranty department at retailservice@erwinhymergroupna.com or toll free at 1-844-464-3735.

For affected vehicles that are in your inventory or have been sold by your dealership for which we have not received registration, please contact the Service and Warranty department at 1-844-464-3735. You are requested to carry out the corrective action and complete the recall form prior to vehicle delivery.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience these actions may cause.

If this notification is inadequate or the corrections are not made in accordance with this notification within 60 days, you may advise the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Erwin Hymer Group North America

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