



To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Bulletin: SRA-V17-02
Date: September 12, 2017
Action Required? **YES**

From: Regulatory Affairs Department

Subject: RVXX1702, Dana Recall

Summary:

Description of Defect:

On certain vehicles, the castellated nut and cotter pin on the steer axle may not have been tightened to specification. This could cause the tie rod to become loose in the steer axle, which would result in audible noise and/or looseness in steering. If the vehicle were continued to be operated in this condition, the tie rod could disconnect from the knuckle, resulting in a complete loss of control of a vehicle wheel, which would increase the risk of a crash causing injury and/or damage to property.

Models/ Model Years Affected:

Volvo: Certain 2016 VNL and VNM model vehicles manufactured from March 20, 2015 through June 30, 2015 with a Dana steer axle.

Vehicle Quantities:

Volvo: 497 Trucks in total (470 U.S., 27 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal September 12, 2017.
- Repair Instructions are tentatively scheduled for release by October 16, 2017.
- Owner Notices are scheduled to be mailed on or before October 16, 2017.

Questions:

Contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com if you have questions.