

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4540
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 25, 2017

Subject: 17329 - Safety Recall
Front Right Intermediate Drive Shaft Assembly Fractured

Models: 2018 Chevrolet Equinox with LTG (2.0 L 4cyl) and M3D 9-Spd Auto
2018 GMC Terrain with LTG (2.0 L 4cyl) and M3H 9-Spd Auto
2017-2018 GMC Acadia with LCV (2.5 L 4cyl) and M2D 6-Spd Auto
Equipped with Front Wheel Drive

To: All General Motors Dealers

General Motors is releasing Safety Recall 17329 today. The total number of U.S. vehicles involved is approximately 2,927. Please see the attached bulletin for details.

Parts availability at this time limits repair to **customer vehicles only**. Please refer to your "involved vehicles listing" before ordering parts. Order parts on a CSO = Customer Special Order only. DRO's may be cancelled. Place the VIN # in the notes field of the order. **If there is no VIN in the notes field, your order will be cancelled.**

Vehicles involved in this recall were placed on stop delivery August 15th, 2017. The directive remains, that all involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

We expect to have some increased parts availability the week of September 18th, 2017 for dealer new inventory repairs to begin. At that time a Global Connect message will be issued and the bulletin revised with floor plan information included.

Customer Letter Mailing

The customer letter mailing will begin via Fed Ex on August 25, 2017.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated August 25, 2017. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
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