



IMPORTANT SAFETY RECALL

DEALER NAME
ADDRESS
CITY ST, ZIP
Attn: Service Manager

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 17V-511
TC2017-402
August 22, 2017

Dear Heartland RV Valued Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Heartland RV (Heartland) has decided that a defect which relates to motor vehicle safety may exist in certain Heartland travel trailers manufactured from May 31, 2017 to June 9, 2017. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

On certain Pioneer travel trailers the LP hoses may not be properly secured to the frame. If the hoses are not secured they could come in contact with the tires. If contact occurs it could damage the hose causing an LP gas leak, this could lead to an increased risk of injury, fire and/or damage to property.

Instructions for the repair and a list of the affected coaches with their VIN #'s can be found on the warranty portal. Please verify your stock for any of the affected coaches and if you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by email at 'warranty@heartlandrvs.com', or by phone at 877-262-8032.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Please have the VIN #'s of the affected travel trailers available when you call.

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 877-262-8032.

Thank you for your attention and cooperation in this matter.

Sincerely,
Heartland RV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)

