



## VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: August 30, 2017

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Advance Notice – Safety Recall 20AE – Fuel Pump Control Module  
2006-2010 MY Volkswagen Passat/Passat Wagon & 2009-2016 MY Volkswagen CC

### IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Volkswagen has notified NHTSA and Transport Canada about the upcoming safety recall described in this letter.

<b>CODE</b>	20AE On or about August 30, 2017 affected vehicles will be identified in ELSA and VIN lookup with the status <b>REPAIR NOT YET AVAILABLE.</b>
<b>AFFECTED VEHICLES</b>	2006-2010 MY Passat/Passat Wagon & 2009-2016 MY CC
<b>RECALL DESCRIPTION</b>	On certain vehicles, there could be an interruption in electrical power to the fuel pump control module. This could result in the fuel pump running continuously, resulting in a drained battery and/or a no start condition, or cause a loss of motive power while the vehicle is in motion, which could increase the risk of a crash causing injury and/or damage to property.
<b>CORRECTIVE ACTION</b>	Repair information will be provided to dealers when parts and repair instructions become available to support this recall.  At no cost to customers, dealers will replace the fuel pump control module and relocate it within the vehicle.

### IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

**New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.**

**Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.**

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection