



Date: September 01, 2017  
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager, General Manager & Parts Manager  
From: Audi Customer Protection  
Subject: Advance Notice Safety Recall 24DF – Engine Control Module (ECM) Software  
Certain 2017-2018 Model Year Audi A3 Cabriolet and A3 Sedan with 2.0T Gasoline Engine  
and Front-Wheel Drive

We would like to inform you of an upcoming Safety Recall 24DF. Please refer to the attached Campaign Data Sheet for additional information.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

**IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.**

**Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.**

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)



## CAMPAIGN DATA SHEET

<b>CAMPAIGN TYPE</b>	<b>Safety Recall</b>
<b>SAGA CODE</b>	24DF
<b>MARKET(S)</b>	United States and Canada
<b>AFFECTED VEHICLES</b>	Certain 2017-2018 Model Year Audi A3 Cabriolet and A3 Sedan with 2.0T Gasoline Engine and Front-Wheel Drive
<b>TOPIC</b>	Engine Control Module (ECM) Software
<b>PROBLEM DESCRIPTION</b>	On certain vehicles, during engine start-up or low RPMs, the engine air/fuel burning stability strategy may not be robust enough. This could cause the system to misinterpret conditions as the dual mass flywheel begins to rotate, which could result in a loss of motive power, increasing the risk of a crash causing injury and/or damage to property.
<b>CORRECTIVE ACTION</b>	Update engine control module (ECM) software.
<b>PRECAUTIONS</b>	If this fault occurs and the vehicle stalls, the red "Engine Stop While Driving" light will illuminate. Owners should refer to the vehicle owner's manual for complete information on vehicle warning lights.
<b>CUSTOMER NOTIFICATION DATE</b>	September 2017
<b>ELSA/OMD Web VISIBILITY DATE</b>	On or about September 04, 2017
<b>TOTAL AFFECTED VEHICLE COUNT</b>	<b>USA: 8,385      CANADA: 497</b>
<b>APPROXIMATE REPAIR TIME</b>	Up to 40 TU
<b>ADDITIONAL INFORMATION</b>	<p><b>IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY &amp; COMPLIANCE RECALLS</b></p> <p><b><u>New Vehicles in Dealer Inventory:</u></b> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</p> <p><b><u>Pre-Owned Vehicles in Dealer Inventory:</u></b> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.</p> <p>Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.</p>