

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: Delivery Stop & Recall 17V-XXX: Replace Both Front Seat Belts
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From: Technical Service
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DCSnet Message
Urgent



Subject: Delivery Stop & Recall 17V-XXX: Replace Both Front Seat Belts

BMW Group is conducting a Voluntary Safety Recall (effective August 11, 2017) on Model Year 2018 BMW 4 Series Convertibles (including M4 Convertibles) involving both front seat belts.

Attached is Service Information bulletin B72 05 17, Recall Notice and VIN list for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:



Recipients: BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SI B72 05 17
Safety Belts and Accessories (Body)

August 2017
Technical Service

DELIVERY STOP AND RECALL 17V-XXX REPLACE BOTH FRONT SEAT BELTS

MODEL

F33 (4 Series Convertible)	F83 (M4 Convertible)
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SITUATION

BMW Group is conducting a Voluntary Safety Recall (effective August 11, 2017) on Model Year 2018 BMW 4 Series Convertibles (including M4 Convertibles) involving both front seat belts.

Approximately 67 vehicles are affected by this recall.

Vehicles in dealer inventory are affected by this recall/stop. Vehicles which are affected will show the campaign as "Open" when checked either in AIR or ISPA Next. Once the Warranty Vehicle Inquiry system is updated on Saturday, August 12, 2017, it will display the same information. The affected vehicles will be identified with the comment: **STOP012465 B720517 Recall: Do not retail or deliver.**

We will be sending affected VINs in your inventory to the DCSnet **To Do List**. As a reminder, we are including VINs that have been retailed as a Service Loaner or Sales Demo.

This bulletin will be updated with Q&A, repair instructions, parts and warranty information when it becomes available

ATTACHMENTS

View PDF attachment [B720517 Recall Notice](#).

View PDF attachment [STOP012465 VIN List](#).

View PDF attachment [2017-BMW-MY18-F33-83-ELR-QA-16Aug2017](#).

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop & Recall 17V-XXX: Replace Both Front Seat Belts B72 05 17

BMW Group is conducting a Voluntary Safety Recall (effective August 11, 2017) on Model Year 2018 BMW 4 Series Convertibles (including M4 Convertibles) involving both front seat belts.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Belt Assemblies
Safety Recall 17V-xxx
Model Year 2018
BMW 4 Series Convertible / M4 Convertible
Last Updated 08/16/2017

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Approximately 67 Model Year 2018 BMW 4 Series Convertible and M4 Convertible models in the US, produced in July 2017, are potentially affected.

Q2. What is the specific issue?

This safety recall involves the safety belt assemblies on one (or both) of the front seats. The assemblies contain a vehicle-sensitive locking mechanism and a belt-sensitive locking mechanism. In a crash of sufficient severity, these mechanisms lock the belt. Due to a safety belt supplier production error, the vehicle-sensitive locking mechanism may not function.

Q3. What can happen as a result of this issue?

In a crash of sufficient severity, the vehicle-sensitive locking mechanism may not function. However, the belt-sensitive locking mechanism remains fully functional.

Q3a. If one belt locking function works, what is the need for the Safety Recall?

The Safety Recall is being conducted to provide a fully functional safety belt assembly.

Q4. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q5. Why are other BMW Group vehicles not included in this Safety Recall?

Vehicles were produced with safety belt assemblies produced to specification.

Q6. Can I determine if this issue exists in my vehicle?

No.

Q7. Can I continue to drive my vehicle?

Yes. However, when you receive a letter asking you to have this recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q8. How will my vehicle be repaired?

The safety belt will be inspected and, if necessary, replaced.

Q9. Is BMW Group aware of any accidents, injuries, or fires involving these BMW Group vehicles associated with this Safety Recall?

No.

Safety Belt Assemblies
Safety Recall 17V-xxx
Model Year 2018
BMW 4 Series Convertible / M4 Convertible
Last Updated 08/16/2017

Q10. How will I be informed of this Safety Recall?

You will receive a phone call, and in October a letter via First Class, advising you of this recall and to immediately schedule an appointment with an authorized BMW center to have this recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealers.

To ensure BMW has your most recent contact and vehicle information, please register your vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW.

Q11. How long will the repair take?

This repair will take approximately 1 hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed free of charge by your authorized BMW center.

Q12. Do I have to wait for my letter to have my vehicle serviced?

Yes. We are in the process of implementing this program to ensure that the necessary parts, tools and procedures are available, prior to contacting you to schedule your vehicle to have this recall performed. For the latest updates to this recall, please visit www.bmwusa.com/recall.