



NOTIFICATION OF SAFETY RECALL H039 (NHTSA# 17V491): INCORRECT INSTALLATION OF HIGH PRESSURE (HP) FUEL PUMP

SERVICE BULLETIN

24-AUG-17

NO.: 7-136USA

SEC.: RECALL

MKT.: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall on one (1) 2017 model year Jaguar F-PACE vehicle imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.

United States Federal law requires retailers to complete any outstanding Safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Jaguar retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF ISSUE

An issue has been identified on one (1) vehicle listed in the Affected Vehicle Range. One or both of the bolts used to attach the high pressure fuel pumps may be too long and not secure the high pressure fuel pump as required. During normal vehicle usage, vibration of the high pressure fuel pump can lead to a fracture of a brazed joint on the low pressure fuel input pipe. This can lead to a liquid fuel leak into the engine compartment.

AFFECTED VEHICLE RANGE

F-PACE (X761; V6 3.0L S/C petrol)

Model Year: ..... 2017

VIN: ..... [REDACTED]

EFFECT ON VEHICLE OPERATION

Fuel odor may be noticed by the driver and they may also observe liquid fuel underneath the vehicle. Should leaking fuel come into contact with a sufficiently hot surface, there is an increased risk of fire.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to an authorized Jaguar retailer who will replace both high pressure fuel pumps and associated fuel lines. The bolts will be replaced with the correct specification parts.

There will be no charge to owners for this action.

OWNER NOTIFICATION

Owner notification is expected to occur on or before 26 September 2017.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by Program Code 'H039' prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.