



08/03/2017

New Safety Recall Advanced Communication – T5008032017

FCA US LLC (FCA US) has announced a safety recall on certain 2017 model year (BU) Jeep® Renegade vehicles.

Some of the above vehicles have Instrument Panel Control (“IPC”) software which causes the illumination of multiple malfunction indicator lights (telltales) when no malfunction is detected, and when not conducting a bulb check. The instrument cluster on your vehicle may experience erratic instrument cluster gauge behavior when the fuel level gauge reaches the “low range”. This defect will cause the gauge needles to bounce rapidly or display inaccurate driver information. Driving with illuminated telltale lights under these conditions may result in the driver not being aware of whether there are actual malfunctions in various monitored systems. In addition, driving with a false telltale may mask a truly active telltale and result in compromised vehicle system performance potentially causing a vehicle crash without warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.101 Controls and Displays, Timing of Illumination. A telltale must not emit light except when identifying the malfunction or vehicle condition it is designed to indicate, or during a bulb check at vehicle start-up.

FCA US will conduct a voluntary non-compliance safety recall to reprogram the Instrument Panel Cluster (IPC).

Dealers will be notified of the launch of this safety recall by way of established communication methods.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC

