



REV Recreation Group
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IMPORTANT RECALL INFORMATION #170720REV

September 2017

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #170720REV
Inspection/Correction of Kaper II Headlight Lenses**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

REV Recreation Group, Inc., has decided that a safety defect relating to motor vehicle safety exists in certain Monaco brand Class A diesel motorhomes, certain Holiday Rambler brand Class A gas and diesel motorhomes, and certain Fleetwood brand Class A gas and diesel motorhomes, manufactured between March 16, 2017 and May 12, 2017, and equipped with certain Kaper II brand headlamp lenses:

Monaco brand

Model year 2018 Diplomat

Holiday Rambler brand:

Model year 2017-2018 Admiral XE

Model year 2017-2018 Endeavor

Model year 2017-2018 Endeavor XE

Model year 2018 Navigator

Model year 2018 Vacationer XE

Fleetwood brand:

Model year 2018 Bounder

Model year 2017-2018 Discovery

Model year 2017-2018 Discovery LXE

Model year 2018 Flair

Model year 2018 Pace Arrow

Model year 2018 Storm

We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners of record is attached for your information.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, the high beam and/or low beam headlamps may have been manufactured with untempered glass lenses. If the headlamp lens is not tempered, it may crack or break, which may cause decreased illumination and/or premature failure of the headlight bulb, increasing the risk of a crash.

Dealer Notification Letter Recall Campaign 170720REV
NHTSA Recall No. 17V477
Transport Canada No. 2017-386

WHAT SHOULD YOU DO?

Owners of the above mentioned motor homes have been asked to contact a REV Recreation Group dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin #170720REV** prior to beginning repairs.

Once repairs have been completed according to **Recall Service Bulletin #170720REV**, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.



Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc., or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

REV RECREATION GROUP, INC.

Attachments: Recall #170720REV Customer Letters
Recall #170720REV Service Bulletin