

MAZDA DEALER EMAIL



September 7, 2017

Attention: All Mazda Dealership General Managers, Service and Parts Managers

Subject: Announcing the launch of Safety Recall 1417G - Takata Frontal Driver Side Air Bag Inflator Permanent Remedy Repair

Recall 1417G has transitioned to modified "Permanent" Remedy Part and supersedes the Final Takata Safety Recall 8215F. The manufacturer of the remedy driver air bag inflator has changed and the new manufacture no longer uses PSAN based propellant. These replacement remedy parts are considered "permanent". The new Permanent Remedy Part numbers are GLYC-57-K80 (Mazda6) and F1Z4-57-K80 (Mazda RX-8)

Owners of affected vehicles will be notified of this recall by first class mail beginning starting September 11, 2017 and the affected vehicles now displays **OPEN** in eMDCS. Only vehicles that have **not been repaired** under the current 8215F recall will be notified.

Affected vehicles include unrepaired 2003-2008 Mazda6, 2006-2007 Mazdaspeed6, and 2004-2008 RX-8 vehicles in all states.

Safety Recall 8215F which used Final remedy Desiccated Takata Driver Air Bag inflators will close. Any unrepaired vehicles from Recall 8215F will be removed from eMDCS this week.

**Warranty claims for recall 8215F with a repair date after September 7, 2017 will be rejected.**

To help you effectively perform this recall, Mazda has developed the following resources:

1. Parts and warranty information, repair procedures and owner letter are available on MGSS (Mazda Global Service Support) websites via MXConnect.
2. Parts and warranty information is available on eMDCS.
3. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3.
4. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
5. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.
6. We recommend using the Recall Customer Identification Report #JS30R192-2 available in Web Reports to encourage customers who received the recall notice to come in for the recall. Dealers may use such customer information for the sole purpose of conducting and performing this recall, and for no other purpose. Using it for marketing activities is strictly prohibited and could subject your dealership to serious fines. The information in the report is protected by state privacy and other applicable laws regarding disclosure of personal and/or confidential, restricted or blocked information. It is the dealer's responsibility to protect the confidentiality of customer records and prevent the release of information to other parties.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

**Because Driving Matters, Safety Matters. Your safety is important to Mazda.**

Sincerely,

Akira Ikemoto  
Director, Technical Services Division  
Mazda North American Operations

