



Mitsubishi Motors North America, Inc. PARTS BULLETIN

SUBJECT:

WIPER MOTOR – SAFETY RECALL CAMPAIGN

No: WM-OU-01-17

Date: July 27, 2017

Model: 2007–2013 Outlander

PURPOSE:

This bulletin provides parts information for replacing the windshield wiper motor safety recall campaign.

Water can potentially drop down onto the front wiper motor through a gap between the front deck garnish (the body piece between the hood and windshield) and the front windshield. If this occurs, water could potentially collect in the area of the wiper motor breathing hole. If the wiper motor is not operating, this water can then potentially enter the wiper motor through the breathing hole. If this occurs, such water intrusion over time may cause internal corrosion and/or electrical conduction failure resulting in non-operation of the windshield wiper motor. If the windshield wiper motor stops operating, the driver will not be able to activate the windshield wipers, reducing driver visibility under certain conditions and increasing the risk of a vehicle crash.

*Note: Recall **C1613S** (wiper motor) is meant to be performed at the same time as **C1613R** (wiper link). Thus, the labor time is significantly reduced for this campaign. If the **C1613R** (wiper link) is not performed at the same time as **C1613S** (wiper motor), a dealer will not be able to claim adequate labor for performing **C1613S** (wiper motor) in the future.*

Please refer to SAFETY RECALL CAMPAIGN BULLETIN **SR-17-003** for repair instructions. The recall campaign operation ID number is **C1613S**.

AFFECTED VEHICLES:

2007–2013 Outlander

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

PARTS INFORMATION

PART NUMBER	DESCRIPTION	Quantity
8250B137	WIPER MOTOR	1



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PARTS ORDERING AND ALLOCATION INFORMATION:

Parts are limited and MMNA has sent notification letters to approximately 100,000 owners of affected vehicles. The letters state they should contact their local Authorized Mitsubishi dealership to schedule an appointment to have this recall and the related wiper link recall performed.

Some dealers have been force allocated wiper motor stock using a formula based on the proximity and percentage of applicable registered VINs by ZIP code. Parts shipments were processed via the 'R' order type and started shipping along with your scheduled stock order beginning 07/27/2017. Dealers may place additional orders via the MDL.

Contact your local Zone Representative, District Parts and Service Manager, or Facing PDC for questions or comments.

