



July 26, 2017

Attention: Mazda Service and Parts Managers

Subject: Announcing the launch of Safety Recall 1317F - Takata Frontal Passenger Side Air Bag Inflator, and the closure of Safety Recalls 9516E and 0717A - Takata Passenger Air Bag Inflator.

Recall 1317F has transitioned to modified ("permanent") remedy parts and supersedes Recalls 9516E and 0717A.

Both Recalls 9516E and 0717A which used non-modified ("original") remedy Takata Passenger Air Bag inflators are now closed, and will be removed from eMDCS by July 28, 2017.

Affected vehicles include 2007-2012 Mazda CX-7 and CX-9, and 2009-2012 Mazda6 registered or ever registered in a ZONE A state. Additionally, 2007-2009 Mazda CX-7 and CX-9, and 2009 Mazda6 registered or ever registered in a ZONE B state, and 2007-2008 Mazda CX-7 and CX-9 vehicles remaining in ZONE C states.

Owners of unrepaired vehicles currently in Recalls 9516E and 0717A will display either OPEN or PRELIMINARY STATUS in eMDCS for recall 1317F.

Owners will be notified by mail starting July 31, 2017.

All vehicles currently open in Recall 9516E will display OPEN in eMDCS for 1317F. Any vehicle that was in preliminary status for Recall 9516E and all vehicles currently in recall 0717A will remain in preliminary status for Recall 1317F as before. Mazda expects to start opening the repair to additional vehicles displaying preliminary status by Fall, 2017. Until then, contact your District Manager or the Dealer Assistance Group (DAG) for any customer requesting an emergency repair for a vehicle that is displaying preliminary status in eMDCS. Mazda has allocated limited stock for emergency customer requests - do not turn customers away that are requesting repairs.

As additional parts become available, owners will be notified in phases.

Recall 1317F will use these new replacement part numbers.

- CX-7 EGZ1-57-K80
- CX-9 TDY1-57-K80
- Mazda6 GSYL-57-K80

Beginning on Friday, July 28, 2017 these parts can be ordered using the Restricted Parts Ordering Weblink, and selecting Recall 1317F from the menu. Please note; all orders will be VIN specific and only VINs in an "OPEN" status will be accepted. You will need to contact the DAG for all other orders.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Parts and Warranty Information, Repair Procedure, and Owner Letter will post on MGSS (Mazda Global Service Support) website via MXConnect by July 28, 2017. **D329 Technicians will NOT be allowed to perform this recall initially but will be looked at in the future.**
2. Parts and Warranty information is also available on eMDCS and will post by July 28, 2017.
3. For technical assistance, contact the Technical Assistance Hotline (888) 832-8477, Option 3.
4. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
5. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.
6. We recommend using the Recall Customer Identification Report #JS30R192-2 available in Web Reports to encourage customers who received the recall notice to come in for the recall. Dealers may use such customer information for the sole purpose of conducting and performing this recall, and for no other purpose. Using it for marketing activities is strictly prohibited and could subject your dealership to serious fines. The information in the report is protected by state privacy and other applicable laws regarding disclosure of personal and/or confidential, restricted or blocked information. It is the dealer's responsibility to protect the confidentiality of customer records and prevent the release of information to other parties.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Because Driving Matters, Safety Matters. Your safety is important to Mazda.

Mazda Technical Services

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