

## View Message

<b>Sent on</b>	12	08	2017	<b>Expires on</b>	02	26	2018
<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls						
<b>Subject</b>	UPDATE: Stop Sale/ Safety Recall: 2017 CR-V Rear Fuel Feed Pipe (VIN Expansion)						

DATE: December 8, 2017

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE: Stop Sale/Safety Recall: 2017 CR-V Rear Fuel Feed Pipe (VIN Expansion)

**ADDENDUM:** Additional units were added to this campaign. Review your VIN Responsibility Report and/or perform an iN VIN Status Inquiry to check the status of any vehicles in your new or used vehicle inventory. There were no bulletin changes to the warranty, parts, or repair information for these additional units. On July 14, 2017, American Honda announced a **STOP SALE** and **Safety Recall** for certain 2017 CR-V vehicles that are at risk of a fuel leak that can lead to an engine stall or fire. Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected.

Note: Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure.

#### Basic Concern

The connector between the fuel feed pipe and the fuel line may disconnect when the fuel line is pressurized. If the fuel line disconnects, it may result in a fuel leak, which can lead to an engine stall or fire, increasing the risk of an accident.

#### Campaign and Repair Information

Revised service bulletin 17-062 has been posted on the Service Information System (SIS).

#### Parts

Parts are available for ordering.

#### Tools

No special or specific shop tools needed for the repair procedure in service bulletin 17-062.

#### Warranty

Detailed warranty information is available on service bulletin 17-062.

#### Customer Notification

American Honda expects to begin customer notification for all unfixed units in this campaign by mid-January.

As always, be sure to check VIN Status inquiry to determine eligibility for any open campaigns.

Click [here](#) for copy of 17-062.